

San Luis Obispo County MSAA Project - Technology Committee Meeting

Thursday, March 3, 2016 - SLOCOG Conference Room

11:00 am – 12:00 noon PST

Conference Call #: 800-325-1307; Access Code: 819167#

Committee Chair: Justin Bradshaw

AGENDA

1. Introductions.

a. Attendees:

- i. Mark Shaffer/Jason Portugal, Ride-On**
- ii. Stephanie Hicks, SLOCOG**
- iii. Omar McPherson, RTA**
- iv. Justin Bradshaw**
- v. Tom Coogan/Todd Allen, RouteMatch Software**
- vi. John Osumi, Bishop Peak Technology**

2. Group Discussion:

a. What should the Travel Management Coordination Center (TMCC) do from a technology perspective?

- **Stephanie and Omar. Is the focus on public transportation? Fixed Route or paratransit?**
 - Tom suggested the focus be in providing services for senior citizens and persons with disabilities.
 - Justin suggested focusing initially on assisting senior citizens and persons with disabilities and then build out the TMCC to be all encompassing for all services.
 - Charlene said the main focus is health and human service / paratransit providers. Charlene suggested the larger vision include other transportation providers be built into the system. Referenced Rides to Wellness and 5310 Coordination grants that are being released soon.
- **Soft agreements being in place.**
- **ADA clients being certified. How to feed data to the chosen technology?**
- **Business rules. Ability for providers to determine who is eligible to use their services as appropriate.**
 - RTA interest for ADA passengers to use fixed route as a cost effective alternative.

- John suggested identifying illustrating available seating capacity for service options.
 - Jason suggested building a core service to speak with the TMCC's generic API.
 - Interagency technologies. Need for communication or integration efforts.
 - Other technology means to access service? 511, 211? Other?
 - 511. Stephanie referenced use of the multi-modal trip planning (transit, bike, etc.). Can integrate 511 use with an open API. SLOCOG manages their own 511 system. There is live person availability. Many of the 511 systems are moving to automated systems.
 - 211. Utilizes live staff to provide information and referral services.
 - 511, 211, and Ride-On as human service/paratransit
- b. What are some of the region's current challenges in relation to developing a TMCC?
- i. Technology.
 1. Back-end. Stephanie asked how the technologies will be inter-related.
 2. 511 trip planner. Uses Google Transit feed. SLO Transit and RTA is developing data feed for Google Transit.
 - a. Stephanie referenced that 511 pulls data from CalTrans, and many other agencies.
 - ii. Policy.
 - iii. Operations.
 1. Trip provision between providers based on business rules, interests.
 2. Telephone transfer for trips?
 - iv. Other.
 1. Omar suggested looking at the project in different phases.
 - a. Phase 1 - What can be done now? Start with providers that partner with now. Jason said that Xerox already has interfaces built and they can integrate their API's and services. Discussed their Go LA and Go Denver services.
 - b. Phase 2 - What can be done next?
 - c. Phase 3 - The "Cadillac" version.
 2. Mark suggested looking at initial opportunities, such as fare charts.

3. Next steps.

- a. Mark suggested looking at other technology resources to be available for the benefit of the group.
- b. Next meeting of technology group will be in April.
- c. TMCC Advisory Committee meeting – April 26th. Review draft ConOPS.

4. Closing remarks.